

## CHELMSFORD PLACE GUEST HOUSE

### **Booking terms & Cancellation Policy >>**

We need the Visa/Maestro/MasterCard card details to guarantee the room booking ONLY (no deposit is required) and the 1st night would only ever be taken off the card if the room/rooms are cancelled within 7 Days of arrival as we cannot easily relet rooms at short notice. If the room is a **NO SHOW OR CANCELLED ON THE DAY OF ARRIVAL then the whole of the booking will be charged to the card. With this in mind we always recommend you have adequate Holiday Insurance to cover any unforeseen circumstances.**

### **Payment**

Sterling cash

Most major credit/debit cards\* (Charges can apply which you will have been given on your e-mail room price quote or when you have made your telephone reservation)

\*We regret we are unable to accept American Express or cheques

### **Check in times**

Rooms are available for occupancy from 10.30am onwards. Guests wishing to arrive earlier than this are welcome to check in their luggage and park their car. Late arrivals by prior arrangement.

### **Check out times**

Guests are required to check out by 10.00 am to allow us to prepare for our next visitors. You are welcome to leave your luggage with us if you have arrived by public transport if you wish to spend more time enjoying our beautiful city

### **Non-Smoking**

For the health and safety of our guests, Chelmsford Place Guest House is a strictly non-smoking residence. We reserve the right to charge a fee of a maximum of £50.00 for specialist cleaning of your room if this policy is not adhered to.

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We do not accept any Stag or Hen Parties

We regret we are unable to accommodate any type of pets.